

Airline Extension Policies

Extension requests prior to departure are made through [Gil Travel's Israel Trip Flight Extensions](#), not by telephone.

It is highly recommended that extensions be arranged prior to departure as the seats, contract specifications, and specific class of service are subject to availability by the airlines. Some fees may be less to process once in Israel however the availability of seats are limited and may actually cost more, not guaranteed and time consuming to finalize in Israel during the trip.

Extensions are NOT guaranteed. It is NOT recommended for you to make on-going plans prior to departure until Gil Travel has notified you that your return is confirmed from Israel.

You as the traveler must ensure that you are in possession of a valid passport with an expiration date of six months or more from the intended return date.

It is your responsibility to contact the airline if they are not flying on the original or new extended return date. If you are no-show on their return flight risk having their return ticket marked as "NULL and VOID" by the airline and will be responsible to buy a one way return ticket at their own expense.

Participants who are no-show for their domestic flight will be subject to forfeiting their deposit.

Flights with domestic connection:

Forfeiting a domestic return flight is possible with the approval of the airline and must be requested a minimum of 10 business days before departure from North America via Gil Travel's website.

Gil travel needs to obtain approval from the airline that the ticket is permitted to be amended per the request and participants are subject to applicable fees from the airline and Gil Travel.

Flights with international connection:

A return flight from Israel to North America with a connection in Europe/Canada requires the participant/staff to fly both flights. They are not permitted to disembark and return on a different day or fly on their own to Europe and return from the European city. This is not permitted on the Birthright Israel ticket.

The overall requirements for all airlines:

- Participants must check with the airline regarding baggage allowances.
- Gil Travel handles all extensions prior to departure for all airlines, minimum of 10 business days for all requests.
- Passport MUST be valid for 6 months after the requested extended date.
- Participants that are ticketed for extensions and cancels their trip, forfeits all fees paid to Gil Travel and the airline.

Please review carefully the requirements and fees for each airline:

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Air Canada (AC):

- o Maximum stay is 90 days
- o Stopover is not permitted
- o Valid for direct AC return flights only.
- o Extension prior to departure USD390.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus a fee of USD390.00.
- o Change of return date once in Israel is USD300.00 subject to the seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD300.00.
- o Once in Israel contact Air Canada directly more than one (1) business day before departure. Exception: changes for departures scheduled for Sunday from Israel must be completed by Thursday before.
 - By phone in Tel Aviv 03-6072111 Sun-Thu 8:30AM-5PM

American Airlines (AA):

- o Maximum stay is 90 days
- o Stopover is not permitted
- o Extension prior to departure in the same class of service can range up to USD190.00, upsell NOT permitted.
- o Change of return date once in Israel is USD100.00 subject to seat availability in the same class/code fare of service. Upselling is not permitted.
- o Change is based upon availability at the time requested.
- o Once in Israel contact American Airlines directly:
 - 24 hours a day 0207-660-2300 or 0844-369-9899 in the United Kingdom. All cell phone charges apply to the caller.

Delta Airlines (DL):

- o Maximum stay is 90 days
- o Stopover is not permitted
- o Extension processed more than 30days prior to departure in the same class of service USD90.00, upsell NOT permitted. Within 30 days of departure the extension fee is USD240.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available and a higher airfare is available, the fee is USD240.00 plus the difference to the next class code/fare.
- o Change of return date once in Israel is USD150.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available and a higher airfare is available, the fee is USD150.00 plus the difference to the next class code/fare.
- o Change is based upon availability at the time requested.
- o Once in Israel contact Delta directly:
 - In Tel Aviv 03-5138000 extension 3 Sun-Thu 9AM-5PM

EL AL Israel Airlines (LY): (subject to change)

- o Maximum stay is 3 months.
- o Stopover is not permitted.
- o Extension prior to departure is **minimum** USD 165.00 subject to seat availability in the same class/code fare of service. If the original class code/fare is not available and a higher airfare is available, fee is the difference in airfare plus USD 90.00.
- o Change of return date once in Israel is USD 50.00 service fee for a seat in the same class/code fare of service. If

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the same class/code fare in economy is not available, then the charge will be the service fee of USD 50.00 plus the difference to the next available seat in economy.

o Changed is based upon availability at the time requested.

o Once in Israel contact EL AL directly:

▪ In Tel Aviv 03-9771111 call center open 24hours

United Airlines (UA)

o Maximum stay is 90 days.

o Stopover is not permitted.

o Extensions are limited to 30% per group.

o Extension prior to departure USD 390.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available and a higher airfare is available, the fee is USD 390.00 plus the difference in airfare.

o Change of return once in Israel is USD300.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available and a higher airfare is available, the fee is USD300.00 plus the difference to the next class code/fare.

Kosher meals (pertains to the International flight segments when connections are involved) are requested for all airlines for all Birthright Israel participants and staff. Any person who does not want a kosher meal should carry their own food. Airlines do not supply additional non-kosher meals onboard

Should a special meal be requested on any airline other than EL AL, the meal will not be kosher. This must be emphasized to your participants.

Meals on EL AL are strictly kosher even for special meals.