

## **Applicant Experience Team Member**

### ***Birthright Israel: Shorashim***

Shorashim is currently accepting applicants to join our Applicant Experience Team. This position focuses on sales, outreach, marketing, recruitment, & client relationship management. Applicant Experience Team members are expected to be able to provide high-quality, knowledgeable, & responsive customer service through different communications platforms in a collaborative, & goal-driven environment. Our team members play a crucial part in sending young adults & professionals on one-of-a-kind Birthright Israel experiences with Shorashim.

#### **Specific Responsibilities:**

- Recruit, build relationships with, & register applicants for Birthright Israel programs via email, text, phone, & social media
- Assist prospective participants & current applicants through the application process
- Interview candidates for Birthright Israel trips
- Manage, update, & analyze data in Shorashim's database management systems
- Represent Shorashim in a professional manner through verbal & written communication

#### **Required Skills/Experience:**

- Motivated to increase the number of participants traveling to Israel each season with Shorashim
- Enthusiastic, patient communicator with strong written & verbal communication skills
- Experience with or interest in sales, marketing, recruitment, &/or customer service
- Goal-driven, out-of-the-box thinker who can easily adapt to changing environments
- Detail-oriented record-keeping & organizational skills
- Experience with Google Suite encouraged
- Ability to work from Chicago office desired
- Knowledge of the Jewish community & Israel is a plus

Hours range from 20 to 40 hours per week. Applicant Experience Team members are considered outside contractors, who must complete a W9 form & will receive a Form 1099 from Shorashim in January.

**To Apply:** Please send both a resume & brief, one-page cover letter in PDF format to Michael Waitz at [michael@shorashim.org](mailto:michael@shorashim.org). Applications will be reviewed on a rolling basis, & select candidates will be contacted by Shorashim to arrange an interview over Zoom.

For more information about Shorashim, visit [israelwithisraelis.com](http://israelwithisraelis.com).

#### **About Shorashim**

Shorashim is a cutting-edge, non-profit organization that has dedicated almost 40 years to creating long-lasting bridges between Americans & Israelis through innovative, immersive experiences. Catering to the variety of interests & needs of participants, our programs are built to allow each individual in any group to carry out their journey in a way that makes the most sense to them & create a relationship to Israel that is meaningful to them. Shorashim maintains that the human landscape—authentic encounters with Israelis—is the core component of the experience. Seeing Israel through the eyes of the locals & creating personal connections is what drives meaningful experiences. Our award-winning itineraries are crafted with the goal of facilitating personal growth & strengthening cohesive group bonding & through our unparalleled educational approach, extraordinary logistical support, dynamic programming, & passionate team, we offer the ultimate Israel adventure.